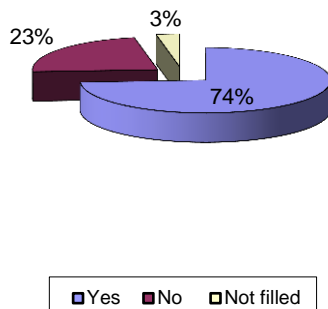


# Minor Surgery Questionnaires 2017/20

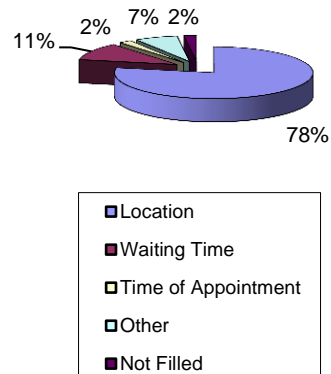
Did your GP offer you a choice of where you could have your treatment

Yes	74
No	23
Not filled	3



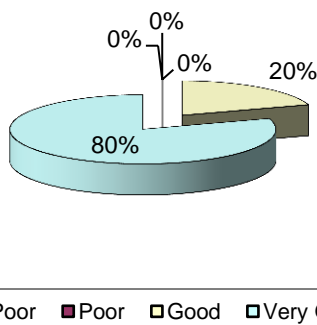
Why did you choose Oakwood for your surgery

Location	78
Waiting Time	11
Time of Appointment	2
Other	7
Not Filled	2



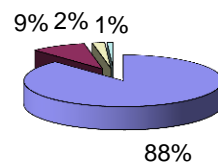
How would you rate the attitude of staff

Very Poor	
Poor	
Good	20
Very Good	80



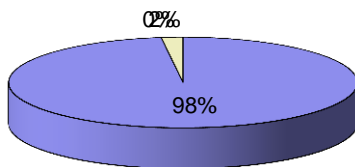
During your initial consultation with the doctor were you given information about the procedure he was planning to carry out

Yes	88
No	9
Not filled	2
Don't know	1



**Did the nurse make you feel comfortable and at ease**

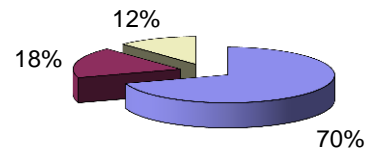
Yes	98
No	
Don't know	2



■ Yes ■ No ■ Don't know

**Prior to the procedure you were given an anaesthetic - did this work**

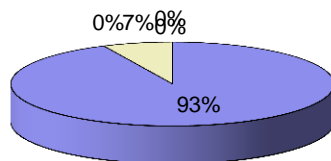
Yes	70
No	18
Not filled	12



■ Yes ■ No ■ Not filled

**After the procedure were you given instructions about what to do. E.g. when to have stitches out**

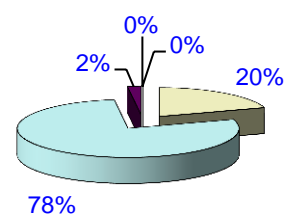
Yes	93
No	
Not filled	7
Don't Know	



■ Yes ■ No ■ Not filled ■ Don't Know

**Overall how would you rate the service**

Very Poor	
Poor	
Good	20
Very Good	78
Not filled	2



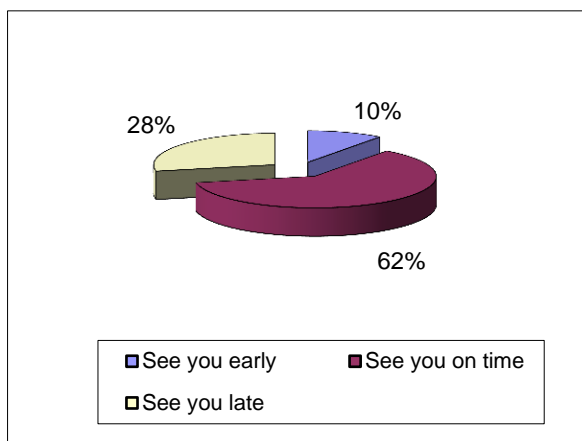
■ Very Poor ■ Poor ■ Good ■ Very Good ■ Not filled

18 150 handed out 100 returned

When you arrived at  
the surgery for your  
appointment did the  
doctor

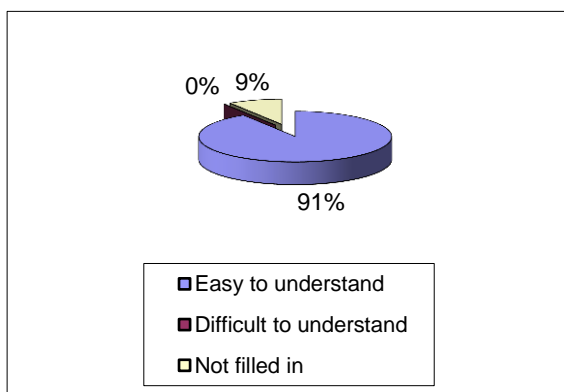
See you early	10
See you on time	61
See you late	28
Not filled	1

target 50% return



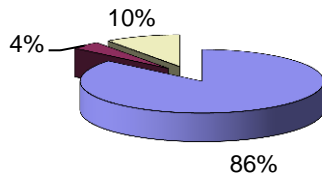
If yes to the previous  
question was the  
information

Easy to understand	91
Difficult to understand	
Not filled in	9



**During the procedure  
did the doctor explain  
to you what she was  
doing**

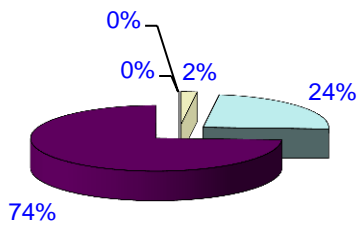
<b>Yes</b>	86
<b>No</b>	4
<b>Not filled</b>	10



■ Yes ■ No ■ Not filled

**Would you  
recommend us to  
your friends and  
family**

<b>Extrememly unlikely</b>	
<b>Unlikley</b>	
<b>Neither</b>	2
<b>Likely</b>	23
<b>Extremely likely</b>	72
<b>Not filled</b>	3



■ Extrememly unlikely ■ Unlikley  
■ Neither ■ Likely  
■ Extremely likely